

Revenue Management-Consumer Mobility  
Section, Corporate office, 216, 2<sup>nd</sup> floor,  
Eastern Court, Janpath, New Delhi-110001  
E-mail: [corpoffice\\_trcmts@bsnl.co.in](mailto:corpoffice_trcmts@bsnl.co.in)



**To**

All Head of Telecoms/Metro Districts,  
Bharat Sanchar Nigam Limited.

**No. 2-55/2004/RM-CM/BSNL**

**Dated: 13/05/2013**

**Subject: Dispensing with obtaining of reports from Revenue Authorities regarding financial position of defaulters and from Police Authorities regarding whereabouts of the defaulting customers; before write off of irrecoverable outstanding telephone dues.**

A reference is invited to this office circular no.2-24/2008-BSNL/TR dated 14.03.2013 conveying approval of management committee of BSNL for dispensing with obtaining of reports from Revenue Authorities regarding financial position of defaulters and from Police Authorities regarding whereabouts of the defaulting customers; before write off of irrecoverable outstanding telephone dues of Basic services.

It was conveyed through the said circular that the existing write off policy of BSNL on irrecoverable telephone revenue circulated earlier vide circular no.2-32/2002-BSNL/TR dated 19.09.2006 & no. 2-24/2008-BSNL/TR dated 16.01.2009 stands amended accordingly. This circular refers to the write off policy in respect of basic services only. The circles have sought clarification about the applicability of the said orders in respect of outstanding dues of CMTS.

The matter has been examined in the corporate office, and approved by the competent authority that the said orders will be applicable for writing off of the irrecoverable dues pertaining to CMTS also, subject to the same conditions.

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**Registered & Corporate Office: Bharat Sanchar Bhawan, Harish Chandra Mathur Lane, Janpath,  
New Delhi-110 001 Website: [www.bsnl.in](http://www.bsnl.in)**

	DEL	EPABX	FAX
GM (F) CM	23734326	23037324	23734228
DGM (Rev Mgmt) CM	23765279	23037323	23734335
AGM (RM)CM	23765299	23037494	

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- 2 :-

The write off policy of BSNL on irrecoverable dues pertaining to CMTS circulated vide circular no. 2-55/2004/TR-CMTS/BSNL dated 31.01.2006 & no.2-55/2004/TR-CMTS/BSNL dated 03.02.2009 stands amended to the extent intimated in circular no.2-24/2008-BSNL/TR dated 14.03.2013

*File  
13/05*

General Manager (F)-CM

**Copy for information to :**

1. CMD, CO, BSNL New Delhi
2. All Directors of BSNL Board
3. Executive Director (Finance), CO BSNL
4. GM (Finance)-CFA / GM( Finance)-EB / GM(Finance)-NB, GM(RA), GM(CA), GM (Internal Audit), CO BSNL.
5. Asstt. C&AG (Comml) 10- Bahadur Shah Zaffar Marg, New Delhi-110002
6. DGM (T&C) -CM CO BSNL

*File  
13/05*

General Manager (F)-CM

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